



**INTERGROUP**  
ENVIRONMENT

# ENVIRONMENT

New Zealand's Infrastructure &  
Industrial Services Specialists



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# INTERGROUP PROFILE

## The Intergroup Group of Companies has over 35 years of experience in providing services to:

- Local government authorities (such as Auckland Council/ Transport)
- State-owned enterprises (such as Airways Corporation of New Zealand)
- Contracting companies (such as Downer, Fulton Hogan, Leighton, City Care, Babcock NZ, and many of the smaller civil contractors)
- Large construction companies (such as Fletcher Construction, Hawkins and Mainzeal)
- Fast-food giants (such as MacDonaldis and Burger King).

We have recently expanded into civil construction, focusing on land development, the Ultra-Fast Broadband rollout and aspects related to utility protection, to complement Intergroup services.

## RESOURCES

Our head office/depot is in Springs Road, East Tamaki, Auckland. We have an offshore division, based in Auckland, and 16 branches nationwide.

With the acquisition of Transpacific Industrial Services, we now have nearly 500 staff and a fleet of over 400 specialised vehicles nationwide, making us well-equipped to provide our clients with availability and responsiveness, every time.

We have our own team of in-house mechanics and engineers for plant servicing, and stock spare parts at our depots, to ensure optimal plant reliability and efficiency.

## INNOVATION

Intergroup is taking an internationally leading role in high and ultra-high pressure water jetting technology.

One of our most significant innovations in recent years is hydroexcavation, which combines water jetting with excavation to remove the risk of services strike and tree root damage. It is now the preferred excavation method on the Ultra-Fast Broadband project.

## CUSTOMER SERVICE

Our fundamental objective is to give total customer satisfaction in an environment of continuous improvement and quality-based services. We run round the clock (24/7) operations and our staff are trained to go the extra mile to ensure that we meet this objective.

## QUALITY

In line with our customer satisfaction objective, high-quality workmanship and continuous improvement are a key focus for Intergroup.

Our ISO 9001:2008 accreditation, audited externally by Telarc, is testament to the comprehensiveness and robustness of our quality management systems and processes.

## ENVIRONMENTAL

Our ISO 14001:2004 accreditation for environmental management is independently audited by Telarc.

Over and above stringent environmental controls for compliance, we are also highly focused on improving our sustainability across the group.

Recent initiatives include:

- Investigations into re-using grease trap waste as a commodity
- Introduction of innovative environmentally-friendly plant into New Zealand, such as Juggler trucks

- Use of a bio-diesel blend in all of our vehicles to reduce our carbon footprint
- Building a fleet of modern, fuel efficient, emission-controlled vehicles.

## HEALTH AND SAFETY

The health and safety of our staff is extremely important to us.

Consequently, we are very proud of gaining Tertiary Accreditation - ACC Workplace Safety Management Practices, awarded in October 2011.

This accreditation is due to the hard work and dedication of our staff, including our full time in-house Health, Safety and Environmental advisers and trainers, in meeting our health and safety objectives, and aligns with our strategy to continually improve standards across the group.

## TOTAL PROJECT/CONTRACT MANAGEMENT

With more than 35 years' industry experience, we are able to offer our customers a full project/contract management service, including:

- Condition assessment
- Budgeting
- Consulting and advice
- Programming
- Works management
- Maintenance management
- Fiscal control
- Quality assurance to international standards





# LIQUID WASTE MANAGEMENT

InterGroup is highly experienced in the servicing of both domestic and industrial waste systems. Our clients for this service include food processing and manufacturing businesses, restaurants and fast food chains, local government authorities, and industrial waste generators. Don't waste another minute – call us now for fast and effective service.



Juggler

WATER RECYCLE

INTERGROUP

RECOVER - RECYCLE - REUSE

2X  
3373  
BIOLOGICAL  
SUBSTANCES

FREIGHTLINER



# REMOVING THE WASTE FROM WASTE REMOVAL.

## Liquid waste management capabilities:

- Septic tanks
- Sumps
- Grease traps
- Cesspits
- Wash bays
- Pump stations
- Soakage pits
- Interceptors
- Other waste streams

## Waste removal and transport:

- One-off, cyclic or scheduled servicing to meet your requirements
- Standard and high-tech septic system servicing
- Large fleet of vacuum loading trucks from 3,000L to 24,000L capacity (truck and trailer) with varying power ratings – selected to suit your access and volume needs
- Powerful vacuums for lifting in excess of 30m vertically and 200m horizontally (27" Hg)
- Dangerous goods certification, breathing apparatus and confined space entry available

## Waste disposal:

- Competitive disposal rates using a consented facility
- Dewatering and treatment of septage and all non-hazardous industrial liquid waste
- Own-delivery disposals by prior arrangement

## Other service options

### Juggler trucks:

- On-board waste separation and dewatering for environmental friendliness and efficiency
- Liquids can be returned to tanks to act as a seed for the bacterial process

### Pipeline inspection, cleaning and repair:

- 30+ years' CCTV experience and capability through Groutseal – part of Intergroup
- Flushing hydro jets to 600L per minute with water recycling capability
- Removes build-up of fats, oils, solids, silt and detritus from sewer/wastewater pipelines

## 24/7 emergency response:

- Rostered call-outs and surge capacity for availability, every time
- Reactive response followed by proactive prevention measures and/or advice

## Total project management

- Condition assessment, budgeting and maintenance planning right through to works management, fiscal control and quality assurance (to international standards)

## Benefits to you

### Cost-Effectiveness, Speed and Efficiency

- One-stop shop for all industrial services needs
- Wide selection of plant allows a tailored service to suit your needs, budget and programme
- Waste transfer/offloading capability allows continued operations
- Powerful vacuums for maximum productivity
- Efficient on-board dewatering in Juggler trucks
- Waste liquid recycling results in reduced disposal quantities for cost effectiveness

## Pipeline inspection Juggler truck



### Risk Reduction and Reputation

- Safe waste containment for environmental and public protection
- Recycling and re-using waste to reduce environmental impact
- Smart plant choices and operator experience reduce disruption in built-up areas
- Consented facilities supply waste disposal certificates for proof of compliance
- Experienced staff trained in safe handling and confined space entry

### Success stories

Intergroup is highly experienced in the servicing of both domestic and industrial waste systems. Our clients for this service include food processing and manufacturing businesses, restaurants and fast food chains, local government authorities, and industrial waste generators.

#### Fast Food Chain Grease Trap Servicing

These ongoing contracts involve the servicing of 62 fast food stores in the Auckland and Upper North Island area. Servicing cycles are flexible to suit each store's size, capacity, and patronage.

### Eastern Christchurch Septic Tank Servicing

Since the earthquakes destroyed the wastewater network, Intergroup has provided daily servicing of the temporary septic tanks in the east of Christchurch to help keep the city sanitary.

#### Auckland Council Onsite Wastewater Management Systems Pump-Out & Inspection

Intergroup cleaned approximately 1,500 septic tanks in West Auckland each year for 14 years – with regular contract renewal as a positive indicator of client satisfaction with our service.

*"The two guys that pumped out the tanks were great and took extra time to ensure that everything was washed out and clean." Customer Satisfaction Rating: 'Very Satisfied' for all aspects*

*Sue Chamberlain, West Auckland resident*

*"To the best of my memory, every pump out we have had has been very efficient." Customer Satisfaction Rating: 'Very Satisfied' for all aspects*

*-Barry Stewart, West Auckland resident*

### Grease trapping





# VACUUM LOADING

Interclean provides vacuum loading for numerous clients in different sectors (including marine, industrial, local government, construction, dairy, civil contracting, and even fast foods) across New Zealand and internationally. With a focus on customer satisfaction, the only aspect of our service that 'sucks' is our vacuums.





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New Zealand's Infrastructure & Industrial Services Specialists

JUGGLER RECOVER / RECYCLE / REUSE

INTERGROUP

35

HAZCHEM



# VACUUMS THAT REALLY SUCK. **SERVICE THAT DOESN'T.**

## Vacuum loading capabilities

- Removal of dry and wet waste
- Truck- or trailer-mounted mobile units - so we can come to you
- Varied fleet ranging from 3,000L to 24,000L capacity (truck and trailer) – selected to best suit different applications, access conditions and environments
- Wet or dry filtration methods for dust/small particle control
- Powerful vacuums for lifting in excess of 30m vertically and 200m horizontally (27" Hg)
- Excavated materials are immediately contained and removed from the worksite
- Dangerous goods certification, breathing apparatus and confined space entry available
- On-board waste separation and dewatering available for environmental friendliness and cost efficiency

## Other service options

### Water blasting:

- Cleaning of tanks, holding facilities etc.

### Waste removal:

- Transport, delivery, dewatering, treatment and consented disposal of various waste types

### Waste storage:

- Removal, storage and reinstatement of fuel and other materials for re-use

### 24/7 emergency response:

- Rostered call-outs and surge capacity for availability, every time
- Reactive response followed by proactive prevention measures

### Total project management option:

- Condition assessment, budgeting, advice and maintenance planning right through to works management, fiscal control and quality assurance (to international standards)

## Applications

### Cleaning and maintenance of:

- Heavy oil tanks
- Fuel tanks
- Crude and sludge tanks (onshore and offshore)
- Septic tanks
- Greywater tanks
- Ballast tanks

## Benefits to you

### Cost-Effectiveness, Speed and Efficiency

- One-stop shop for your industrial services needs
- Wide selection of plant allows a tailored service to suit your needs, budget and programme
- Waste transfer/offloading capability allows continued operations for efficiency
- Powerful vacuums for maximum productivity
- On-board dewatering to reduce disposal costs

### Risk Reduction and Reputation

- Containment of waste for safety and environmental protection



***Juggler trucks enable on-board separation and dewatering to reduce waste disposal***

- Experienced staff trained in safe handling and confined space entry
- 40 operators and a wide range of plant - rapid response to emergency call outs
- Smart plant choices and operator experience reduce disruption in built-up areas
- Consented facilities supply waste disposal certificates for proof of compliance
- Dust control to reduce public complaints

### Success stories

Intergroup provides vacuum loading for numerous clients in different industries, both across NZ and internationally.

This includes drainage maintenance (cesspit and soakhole cleaning), industrial services (various kinds of industrial waste), marine services (removal of sludge from ballast, fuel, sewage and greywater tanks), liquid waste management (servicing of septic tanks and grease traps), drilling mud transportation and the removal of

waste following road, runway and race track maintenance, pipeline flushing, hydroexcavation, hydrodemolition, concrete bowl cleaning, civil works, and more.

***“A gas outage crisis in late 2011 left us with approximately 200T of mixed raw materials in hoppers, which if left for too long would go hard and turn into concrete. Luckily for us, Intergroup were called out to site immediately. They worked day and night and completely emptied our hoppers. The quick response we got from the team was exceptional and they really saved us a lot of time and money, enabling us to get back up and running as quickly as possible.”***

*Ben Hansen, Batch and Furnace Manager, O I Glass*



***Confined space vacuum loading completed safely for Mighty River Power***

# OUR SERVICES

Abseiling  
Abrasive blasting and industrial coatings  
CCTV (drain & pipe inspection)  
Civil construction  
Project management and consulting  
Concrete bowl cleaning  
Drainage maintenance  
Hydrodemolition  
Hydroexcavation  
Liquid waste management  
Road sweeping and maintenance  
Specialist industrial services  
Specialist marine services  
Ultra-high pressure water jetting  
Vacuum loading  
Water cutting for roads, runways and racetracks



## INTERGROUP

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